

What does it mean when an item is marked as a Custom Order item - FAQ

Definition of Custom Order Items

Custom Order Items are products made specifically for you or items not kept in stock by MicroSolv. These items require a non-cancellable purchase order and cannot be returned, except in cases of manufacturing defects.

Identification of Custom Order Items

Custom Order Items may be listed on our website and are typically marked as "Custom" or include the term "Custom Order" in their description or additional information. Any item not listed on our website may also be considered a Custom Order.

Additional Information

- Custom Order Items may require a minimum order quantity (MOQ).
- These items may have longer lead times.
- Many Custom Items are non-returnable to maintain the integrity of the product line, ensuring they are never resold.