



## If I don't like the product I purchased can I return it – FAQ #2

Many standard cataloged Items that are not opened, are unused and re-sellable can be returned to MicroSolv with no restocking fees within 10 days of receipt of shipment to purchaser. Contact our Customer Service department for authorization before returning any goods. MicroSolv is not responsible for freight and duty charges on all shipments including original shipment & return shipment.

Custom manufactured, custom length cut tubing, custom ordered items, software, calibration kits and Clearance items cannot be returned once they are shipped.

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