



## Who is responsible for the shipping and duty charges – FAQ

**The customer is responsible for payment of all shipping, handling and duty charges associated with orders.**

For customers that have established accounts with MicroSolv we will ship via UPS or FedEx and pre-pay the charges and add them to your invoice or credit card transaction if you choose. Use of all other shippers may make the order subject to handling fees and must be agreed to before the order is placed.

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